



GENERAL RENTAL INFORMATION

- The renter and the driver have to be in possession of a valid driving licence.
- Driving license printed with non Roman Alphabet (Arabic, Chinese, Japanese, Cyrillic etc.) must be complemented by an international driving licence.
- Please show a valid ID card or passport at time of pick up!

Changing booking

A booking can be changed up to 48 hours before the start of the rental (on availability). Any payment already made towards the rental will not be refunded; nor shall any differential amount be refunded if this alteration leads to a lesser rental cost.

Cancellation

A booking can be cancelled up to 48 hours before the rental begins. In the event of cancellation, the payment in advance already made towards the rental shall be paid back subject to a cancellation charge, which will be withheld and shall be in the amount of the rental charge (including any extras and charges) for a maximum of 3 rental days.

No-show

In the event that the booked vehicle is not collected or not collected at the agreed time the rental charge already paid shall be withheld in full.

Age Restrictions

The following rules apply for the minimum age and possession of a driver's licence:

21 years old / 2 years for vehicles in groups Economic, Automatic

25 years old/ 3 years for vehicles in groups Family

27 years old / 3 years for vehicles in groups Luxury

General Insurance Information

Theft Insurance - Theft Protection removes the drivers responsibility of the vehicle in case of theft.

Third Parties Liability & Personal Insurance - Insurance coverage for the vehicle rented includes Third Party Liability with a maximum cover of **TL 100,000.-** for personal injuries and **TL 10,000.-** for material damages. (Maximum cover for personal injuries is **TL 50,000.-** per injured person per insured event). Excluded from the insurance is the use of the vehicle for the transport of dangerous goods. All insurance cover as part of the rental contract will become void, in particular, if an unauthorized driver has used the vehicle or if the driver of the vehicle does not possess the required driver's licence at the time of the event giving rise to claim.

Zero Excess - You won't need to worry about paying for excess at all, leaving you completely free to enjoy your holidays without concerns.

24 Hours Road Assistance

Road assistance available 24/7, 365 days a year.

Additional Driver

Additional Driver included in the price.

Breakdown Cover

Vehicle replacement in case of breakdown

Fuel Policy

All vehicles are supplied with different level of fuel and should be refilled with a same level of fuel to return, otherwise our current refuelling charges will apply.

Cross Border Rentals & Territorial Restrictions

Cross Border Rentals are not allowed. In case of offence against Cross Border & Territorial Restrictions all insurances lose their validity.



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